

**Cavenagh Chapter 10, Appendix 1 and 2**

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**Chapter 10: Conclusion**

Identify and explain the **advantages** of establishing an ADR policy prior to the existence of a dispute.

Identify and explain the **disadvantages**.

Will **outside counsel** ever really agree to ADR?

How important is the relaxation of the **conflicts of interest rules** in an ADR setting versus a litigation setting?

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**Chapter 10: Conclusion**

How do you measure **"success"** of an ADR program?

Which stakeholders are **most important** to the **"success"** of an ADR program?

Which are **least important**?

**Why?**

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**Appendix 1: Checklists**

Which checklist do you think is best to use within a university to resolve disputes between faculty and students? Why?

Cronin-Harris, p. 193

Tratina, p. 194

Mazdoorian, p. 195

Ury, Bret, & Goldberg, p. 196

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**Appendix 2: Resources**

What biases should you expect to find in the ADR programs of the following organizations?

American Arbitration Association

CPR Institute for Dispute Resolution

Society of Professionals in Dispute Resolution

Ombudsman Association

Federal Mediation and Conciliation Service

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